

RDM Check Scanner Module

Installation

Please complete the following steps to fully install the RDM Check Scanner:

1. Power off the RDM device
2. Install the RDM drivers
 - a. Download the drivers from the [online merchant center](#).
 - b. Extract the contents of the downloaded file and run the setup.bat file as an administrator
 - i. Administrative rights are required by the RDM driver installers
 - ii. If prompted to reboot the PC, say restart later to install all necessary RDM components
3. Install the 1stMILE Check Scanner Module (via 1stMILE or the [online merchant center](#))

Signals

Signal	Description
Red-green flashing cycle OR red-red-green-green flashing cycle	RDM Drivers need to be installed
Green solid	Scanner configured
Red solid	Error occurred during startup.
Green flashing	Scanner waiting for a document to be inserted
Green-red flashing cycle	Scanner is processing the document

Troubleshooting

If experiencing connection issues to the RDM device, please check the following:

1. Make sure the Rdm Scanner Service is running
 - a. If the service is already running, restart the service
2. Restart the RDM device
3. Restart the PC